

St Helens Council has four key objectives:

- Raising ambition and achieving aspirations
- Developing a sustainable Health and Social Care System
 - Growing the economy
 - Being Connected

In order to deliver these objectives, the Council created a new People's Services Department in January 2016 bringing together Adult and Children's Services, Education, Housing, Community Safety and Public Health.

The nine key priorities for the People's Services Department are:

- Safely managing and, where appropriate, reducing demand for Social Care and Safeguarding Services.
- Developing a range of effective services to deliver better outcomes and reduce the need for children and vulnerable adults to be looked after/cared for by the Council.
- Ensuring that the voice of the service user/child is listened to.
- Continuing to improve the effectiveness of schools and education services in the borough and responding effectively to the Government's stated agenda for education.
- Delivering the Council's budget strategy and managing demand pressures.
- Contributing to the revised Health and Wellbeing Strategy for the Borough.
- Completing all relevant actions arising from inspections, audits, scrutiny exercises and case reviews.
- Ensuring consistency and effectiveness of practice in all aspects and levels of departmental management.
- Ensuring the highest possible quality of safeguarding services in the borough in accordance with the Council's statutory responsibilities and leaderships roles.

Aspirations of the Department

The People's Services Department has developed the following aspirations which are consistent with the Council's 2020 vision and the approach of other partners

- All activity is outcome focussed
- Person centred culture embedded
 - Financially sustainable
- Consistently strong performance
 - Integrated wherever relevant
- Always innovating, flexible and adaptable

Departmental Principles

All services provided by the Department will ensure that they are developed and

act in accordance with the following basic principles:

- **Safety** – all services will be delivered in a safe and effective manner
- **Caring** – services will always remember that the individual is the heart of everything we do and adopt a caring attitude and approach
- **Outcomes focused** – all work in the Department must be delivering the best possible outcomes for the individual
- **Personalised** – all services will be delivered in an individual and personalised way
- **Healthy** – all services will promote health
- **Inclusive** – all services will be inclusive with a particular focus on marginalised and vulnerable groups
- **Accessible** – all services will be accessible to all in an equitable way
- **Affordable** – all services will be affordable in accordance with the constraints the Council and its partners face.

Values

The department will take a proactive approach to delivering this aspiration

- Personalised
 - Positive
 - Proactive
 - Passionate
 - Purposeful
- Personal Responsibility
 - Professional